

Dear Cathy,

I've lived in Parkfairfax for several years now and learned early to count on the *Forum* newsletter for maintenance news and the Board minutes, among other items. Up until about a year ago the newsletter arrived on my door step every month (sometimes a week or so late, but at least it arrived). This year for several months the newsletter has been at least two weeks late, and last month it never arrived. I know how to use the Internet, and I was happy when I discovered last year that I could opt-in to be notified via email when the online version was ready (always before the first!). But I like having printed copies. Have we started to economize by just having the electronic version available?

Like the Feel of Paper

Dear LFP:

Our condominium bylaws *require* Parkfairfax staff to deliver paper copies at all 1632 units; a change to electronic versions only would require a vote of at least two-thirds of residents/owners, so eliminating paper copies of the *Forum* will not happen in the foreseeable future!

The Parkfairfax staff counts on two levels of delivery volunteers: some pick up and count out copies to distribute in batches to five or six door-to-door deliverers, who walk door to door to nearby buildings to drop single copies to their neighbors. Unfortunately, several buildings do not have a willing volunteer deliverer, and some distribution routes have no willing volunteers. In those cases, the staff mails copies to all those units without identified deliverers. If you are not receiving your paper copy, the process is breaking down at some point: either the distributor is picking the copies up but not delivering to the door-to-door volunteers, or your door-to-door volunteer has not delivered the copies.

In *ANY* case, if you are having newsletter delivery problems, *notify Parkfairfax newsletter coordinator Elaine Hussain!* She will investigate where the process is broken and ensure your newsletter is delivered, or put your unit on the mailing list if necessary. Contact her at estanley@parkfairfax.info or call the main office at 703-998-6315 and ask for Elaine.

And thanks for signing up to be notified of the electronic version's availability. Newsletters are all archived on the website: if you have problems downloading the pdf versions, note your browser and its version, and the version of the Adobe Reader on your computer, and send Elaine the information at estanley@parkfairfax.info or call the main office at 703-998-6315 and ask for her.

Hope this helps,
Cathy