

Dear Cathy Condo,

I regularly read items about identity theft and am very nervous about providing a copy of my unit key to the front office staff at Parkfairfax. What controls are in place?

- Protective of Who I Am!

Dear PWIA:

Our condominium community bylaws require every unit owner to provide an Emergency Access Key to the Unit Owners Association. In the cases of an emergency such as a compromised gas line or an active water leak, the Association must have access to all the units in a building to fix the problems and to protect owners' property. All Parkfairfax employees undergo a criminal background check before they are hired, and the only persons who can access the locked Emergency Access Key cabinet are our General Manager, Assistant General Manager, and the USP Director. And please note that all emergency access keys are going to be validated over the next several months! Residents will be given prior notice that the key to their unit will be tested and will be required to provide a key that works if there is no working key on file.

- Cathy