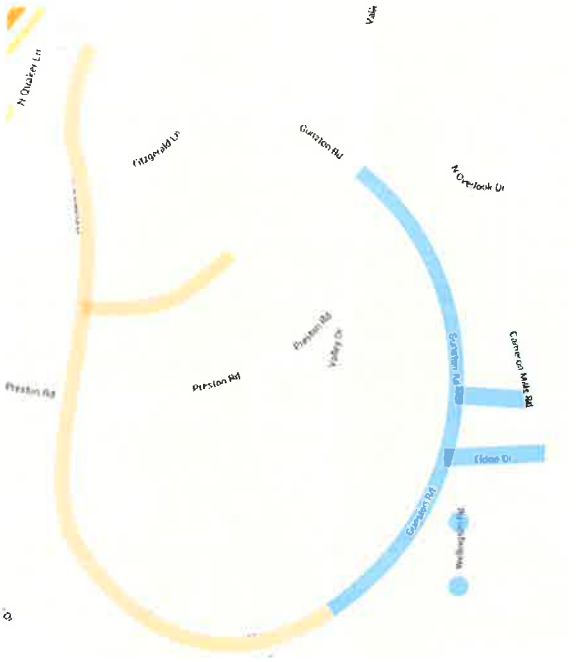
WE ARE INVESTED IN ALEXANDRIA

VIRGINIA AMERICAN WATER

Main Replacement Project to Start Soon in Your Neighborhood

Virginia American Water will be replacing 5,800 feet of aging 8-inch water main with new 12-inch main and an additional 1,200 feet of aging 2- and 6-inch water main with new 8-inch along several streets in your neighborhood (see streets shaded below). The $2.5 million project represents a critical investment for the company in support of our commitment to provide customers with safe, reliable water service. The project will be completed by a qualified pipe contractor, Utilities Unlimited, L.L.C.



Project Start/End and Work Hours

Weather permitted, work will begin the week of April 4. Work hours will be 7 a.m. to 6 p.m., Monday through Friday. Weekend work is not expected. Phase 1 (shaded in blue above) will take eight months complete. Phase two (shaded in orange) will commence once after Phase 1 is complete, and take seven months to complete.

Public Utility and Emergency Vehicles

Trash, mail, emergency vehicles and school buses will not be disrupted over the course of construction.

Traffic Control

At least one traffic lane will remain open on each street and intersection. Residents will have access along the street at all times.

Noise

With regard to noise related to installing the new piping, our contractor will be taking measures to minimize noise levels; however, there will be some unavoidable noise associated with this project, so we do apologize in advance for any inconvenience that this may cause.

Site Maintenance

The project site will be maintained and cleaned each day before contractors have completed work.

Frequently Asked Q and A

Why replace the existing pipe?

The existing pipe has reached the end of its useful life and will be replaced with new pipe. These improvements will enhance water service reliability and flows for fire protection.

Will my water service be disrupted?

Water service will be interrupted temporarily when crews install water valves and cut and cap the old main. After the new main is installed and tested, water service may be temporarily disrupted for a few hours at each address while individual service lines are connected to the new main. While the new system is being integrated, you may experience a slight discoloration of the water or a reduction in water pressure. This is normal. If this happens, run your water until the water is clear. If the discoloration persists, please call our Customer Service Center.

Virginia American Water is committed to completing the project as quickly as possible with as little inconvenience as possible.

For more information

Your safety as well as the safety of your neighbors and our workers is important to us!

Should you have any questions or concerns about this project, please contact:

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Frankie Rodriguez
Utilities Unlimited
703-296-8096

Customer Service
1-800-452-6863
Hours: 7 a.m. to 7 p.m.
For emergencies: We're available 24/7.

virginiaamwater.com

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AT ABOUT A PENNY PER GALLON, WATER IS A REAL VALUE